

Return/Warranty Policy

MERCHANDISE RETURN POLICY

The Gardeners Market will gladly accept returns on non-perishable merchandise within **15 days** of purchase date. Items must be in resalable condition and must be accompanied by an original register receipt. Any merchandise purchased on sale, marked down or discounted are **NOT** returnable. If the original purchase was made with a check, the check must be cleared by your financial institution before the return will be processed. All refunds will be given in the form of store credit. Returns without the original receipt will **NOT** be accepted.

Also Delivery charges & Fees & Labor charges are **NON-REFUNDABLE**.

PLANT RETURN POLICY

The Gardeners Market will **NOT** accept returns on Annuals, Perennials, Tropicals, Houseplants & Foliage, Evergreens, Trees & Shrubs.

SHIPPING RETURN POLICY

For issues related to inaccurate shipments or shipping damage, please contact our customer service at sales@thegardenersmarket.com within 3 days of the receiving date. Customer must ship item[s] back to us for a refund of the order amount (including original freight cost).

PLANT WARRANTY

The Gardeners Market does **NOT** warranty Annuals, Tropicals, Herbs & Vegetables, Houseplants and Foliage.

-Perennials & Roses are warrantied for **6 Months** or first frost (whichever comes first).

-Evergreens, Trees & Shrubs & Privacy Screening Material hold a **6 Month** warranty from the date of purchase.

*Please note, if for any reason the plant succumbs to lack of irrigation or to transplant stress damage, the warranty will be voided.

At any time you have questions or concerns about your plant please reach out to us. We will gladly provide you the necessary information and action plan to ensure your plant achieves its maximum potential

CHRISTMAS TREE RETURN POLICY

Christmas Trees are **NOT** guaranteed, All sales are final & returns will **NOT** be accepted.

Christmas Wreaths, Live holiday Decor/Greens/Decorations are **NOT** guaranteed, All sales are final, returns will **NOT** be accepted. .

CHECK RETURN POLICY

If a check is returned by your financial institution for any reason, a **\$50** charge will be assessed.